

## Terms and Conditions for GO-KE Personal Driver Services

### 1. Introduction

These Terms and Conditions ("Terms") govern the use of GO-KE personal driver services by you, the client ("Client"). By using the Services, you agree to be bound by these Terms.

### 2. Services

The Company provides Full-time, part-time & long distance personal driver services. Drivers are professional, licensed, and insured. Services include transportation using the clients car within Nairobi and Kenya.

### 3. Contracts and Payment

These Terms and Conditions constitute a binding legal agreement between the Company and the Client for the provision of personal driver services. The contract is formed upon the Client's acceptance of these Terms. This acceptance can be evidenced by:

Making a payment.

Signing a contract

Making a phone booking and verbally confirming agreement with these Terms.

This clarifies that by using the service in any way that implies acceptance (booking online, app, verbally), the Client enters into a contract bound by these Terms and Conditions.

### 4. Driver Conduct

Company drivers will:

Maintain a professional demeanor at all times.

Arrive on time and adhere to designated routes.

Drive safely and in accordance with traffic laws.

Respect client privacy and confidentiality.

Not consume alcohol or drugs while on duty.

### 5. Client Conduct

Clients agree to:

Treat drivers with respect and courtesy.

Refrain from smoking, vaping, or consuming illegal substances in the vehicle.

Behave in a safe and orderly manner.

Notify the Company of any lost or damaged items left in the vehicle.

## 6. Liability

Clients must have car insurance.

The Company is not liable for delays caused by unforeseen circumstances (e.g., traffic, weather).

## 7. Termination

The Company reserves the right to terminate service to any client who violates these Terms or engages in disruptive or abusive behavior.

## 8. Amendments

The Company reserves the right to amend these Terms at any time. Updated Terms will be posted on our website or app.

## 9. Governing Law

These Terms will be governed by and construed in accordance with the laws of Kenya

## 10. Dispute Resolution

Any disputes arising from these Terms will be resolved through the Kenyan Judicial system.

## 11. Entire Agreement

These Terms constitute the entire agreement between the Company and the Client regarding the Services and supersede all prior or contemporaneous communications, representations, or agreements.